CASE STUDY
CREATING AN HR PORTAL

The Challenge

The Client wanted their company to evolve with the growth of their workforce. They struggled with utilizing too many systems, too many manual processes, and didn't have enough time or money for all of their needs. Having different locations for each of their systems wasn't working anymore.

The Solution

V-Soft Labs suggested to integrate all of their systems into a single, cloud-based portal that would help manage their distributed workforce and provide easy access to all of their platforms: payroll, benefits, paid time off, onboarding and offboarding, expense management, and more.

The Result

There was an immediate return with time savings by switching to a cloud-based ServiceNow portal. Employees reported a 30% reduction for time spent on requests and research in comparison to their previous systems. Onboarding times were cut in half from 10 business days to 5, and they are now able to service 60% more requests in a work week.

"Our employees love the fact that all of their benefits and company information are right at their fingertips."

\- HR Manager

The Company

The Client is a $100 million midwestern technology company with multiple locations nationwide that provides coverage for 42 states.

30%
Time reduction

60%
More requests serviced

50%
Onboarding time cut in half

HR Portal

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